



Do Space Tech Pack Program

Frequently Asked Questions

What is the Do Space Tech Pack program?

Do Space is proud to offer the Tech Pack program as a means to support digital equity in Omaha, by distributing laptops and Wi-Fi hotspots to 945 Omaha residents. Tech Pack participants will also receive free Wi-Fi internet access (June 30, 2022 - June 29, 2023), free computer basics training and one on one technology tutoring. The goal of this program is to meet the remote learning and work needs of Omaha residents.

Who is eligible to participate in this program?

This program is for Omaha residents who do not have access to a reliable home computer and internet service. Participants must be 18 years or older. If you are selected, you will be required to show a photo ID and proof of residence that matches the information on your application. If you do not have a photo ID and/or proof of residency, please contact techpack@dospace.org and we will work with you.

What is an acceptable form of photo identification and proof of residency?

All identification must be an original document - photocopied documents are not acceptable. Your photo ID must include your full name and address (if applicable) and bear a recent, recognizable photograph. For proof of residence, the document must have your full name and address as it appears on your application.

Acceptable forms of photo identification can include, but are not limited to -

- Nebraska driver's license or state ID
- Unexpired passport (US or from another country)
- Military ID
- Current ID card issued by the US Department of Defense
- Visa
- Permanent Resident Card
- Federal Work Permit
- Naturalization Card
- Certificate of Citizenship
- Tribal ID Card
- College photo ID



Acceptable forms of proof of residency can include, but are not limited to -

- Payment statements (with full name and address)
- Financial documents
- Health Insurance Card
- State tax form
- Military records
- W2 forms, property tax receipts, etc.
- Printout of benefits statements, etc.

Which area codes are eligible to participate in this program?

The Omaha Metro area is defined by these counties: Douglass, Sarpy, Washington, Cass, and Saunders counties in Nebraska, Pottawattamie and Harrison counties in Iowa.

What do participants receive?

Participants will receive one (1) laptop, (1) Kajeet mobile hotspot, Wi-Fi internet access June 30, 2022 - June 29, 2023, free technology tutoring, and computer basic courses.

How much does this program cost?

This program is FREE.

Do I have to pay for the internet service?

No, Wi-Fi internet access will be provided free of charge between June 30, 2022 - June 29, 2023.

Are there any data limits on the hotspots?

No, the hotspots contain unlimited data. An indicator is present on the device with a countdown from 50 GB that resets on a monthly basis. Even if the data count reaches 0 GB, the internet will still be available.



Will content be filtered?

The Wi-Fi service is compliant with the Children’s Internet Protection Act (CIPA) and as a result some sites may be blocked. Additionally, entertainment sites such as Hulu and Netflix are also blocked.

How long is the program?

The program will run June 30, 2022 - June 29, 2023.

Do I have to be a Do Space member to participate?

Yes, eligible participants must be Do Space members. Do Space membership is [free](#).

Can multiple people in my household apply?

Yes, a maximum of two people per household is eligible to apply.

When will participants be selected?

Selected participants will be notified on a rolling basis until all positions are filled.

If selected, how will I receive my laptop and mobile hotspot?

Each participant must attend an orientation session. The laptop and mobile hotspot will be distributed during the orientation. Orientation sessions will be held throughout the month of June.

When will applications open?

May 17, 2022

When will applications close?

June 30, 2022



How do I apply?

There are two ways to apply

1. You may apply online <https://dospace.org/techpack/> or
2. Stop by Do Space and complete the paper application

Can I keep the laptop?

Yes, participants who complete all requirements of the program are eligible to keep their laptop. Requirements include:

- Complete all quarterly surveys
- Attend a minimum of six Do Space classes
- Remain responsive to Do Space correspondence

Can I keep the mobile hotspot device?

No, the hotspots must be returned to Do Space at the end of the program.

I have additional questions, who can I contact?

Questions regarding the program can be sent to techpack@dospace.org or call 402-819-4022, or visit our website at <https://dospace.org/techpack/>.

Where is Do Space located?

Do Space is located at 7205 Dodge Street, Omaha NE, 68114

What are Do Space's operating hours?

Monday - Friday 7AM - 9PM, Saturday - Sunday 9AM - 7PM