



Do Space Tech Pack Program - FAQ

What is the Do Space Tech Pack program?

The Do Space Tech Pack program is supported by federal funds that will allow us to continue advancing our work in the digital equity space. This program will provide participants with a laptop, mobile hotspot and internet access until June 30, 2023. Participants will also receive free technology tutoring and access to computer basics training classes.

Who is eligible to participate in this program?

This program is for Omaha residents who do not have access to a home computer and internet service. Participants must be 18 years or older.

Which area codes are eligible to participate in this program?

The Omaha Metro area is defined by these zip codes: 68101, 68102, 68103, 68104, 68105, 68106, 68107, 68108, 68109, 68110, 68111, 68112, 68113, 68114, 68116, 68117, 68118, 68119, 68122, 68124, 68127, 68130, 68131, 68132, 68134, 68135, 68136, 68137, 68138, 68139, 68142, 68144, 68145, 68147, 68152, 68154, 68157, 68164, 68172, 68175, 68176, 68178, 68179, 68180, 68182, 68183, 68197, 68198.

What do participants receive?

Participants will receive one laptop, one mobile hotspot, internet access until June 30, 2023, free technology tutoring, and computer basic courses.

How much does this program cost?

This program is FREE.

Do I have to pay for the internet service?

No, internet access will be provided free of charge between June 30, 2022 - June 30, 2023.

How long is the program?

The program will run June 30, 2022 - June 30, 2023.

Do I have to be a Do Space member to participate?

Yes, eligible participants must be Do Space members. Do Space membership is [free](#).

Can multiple people in my household apply?

Yes, a maximum of two people per household is eligible to apply.



When will participants be selected?

Selected participants will be notified via email by June 6, 2022.

If selected, how will I receive my laptop and mobile hotspot?

Each participant must attend an orientation session. The laptop and mobile hotspot will be distributed during the orientation. Orientation sessions will be held throughout the month of June.

When will applications open?

May 2, 2022

When will applications close?

May 23, 2022

How do I apply?

There are two ways to apply

1. You may apply online <https://dospace.org/techpack/> or
2. Stop by Do Space and complete the paper application

Can I keep the laptop?

Yes, participants who complete all requirements of the program are eligible to keep their laptop. Requirements include:

- Complete quarterly surveys
- Attend a minimum of 6 Do Space classes
- Attend a minimum of 4 technology tutoring sessions
- Remain responsive to Do Space correspondence

Can I keep the mobile hotspot device?

No, the hotspots must be returned to Do Space at the end of the program.

I have additional questions, who can I contact?

Questions regarding the program can be sent to hello@dospace.org or call 402-819-4022, or visit our website at <https://dospace.org/techpack/>.



Where is Do Space located?

Do Space is located at 7205 Dodge Street, Omaha NE, 68114

What are Do Space's operating hours?

Monday - Friday 7AM - 9PM, Saturday - Sunday 9AM - 7PM